

Notice to Customers of City of Radford Waterworks
Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

BOIL YOUR TAP WATER

Failure to follow this advisory could result in stomach or intestinal illness.

Virginia Office of DRINKING WATER advises all customers to boil their drinking water. The boil water advisory is in effect until further notices.

DO NOT DRINK TAP WATER WITHOUT BOILING IT FIRST

Customers should:

1. Fill a pot with water.
2. Heat the water until bubbles come quickly from the bottom of the pot to the top.
3. Keep heating the water for one more minute.
4. Turn off the heat source and let the water cool.
5. Pour water into a clean, sanitized container with a cover for storage.

Use boiled or bottled water for drinking, beverage and food preparation, and making ice **until further notice**. Boiling kills bacteria and other organisms in the water. Boiling is the preferred method to assure that the tap water is safe to drink. Bring all tap water to a rolling boil, **let it boil for one (1) minute**, and let it cool before using, or use bottled water.

If you cannot boil your tap water....

- An alternative method of purification for residents that do not have gas or electricity available is to use liquid household bleach to disinfect water. The bleach product should be recently purchased, free of additives and scents, and should contain a hypochlorite solution of at least 5.25%. Public health officials recommend adding 8 drops of bleach (about 1/4 teaspoon) to each gallon of water. Stir the water and allow standing for at least 30 minutes before use.
- You may use water purification tablets by following the manufacturer's instructions.
- Potable water is available at the following locations: _____

We will inform you when you no longer need to boil your water. We anticipate resolving the problem within 48 hours.

For more information call:

Waterworks contact:

JAMES VAN HORN
Name

540-731-3662
Phone

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.